

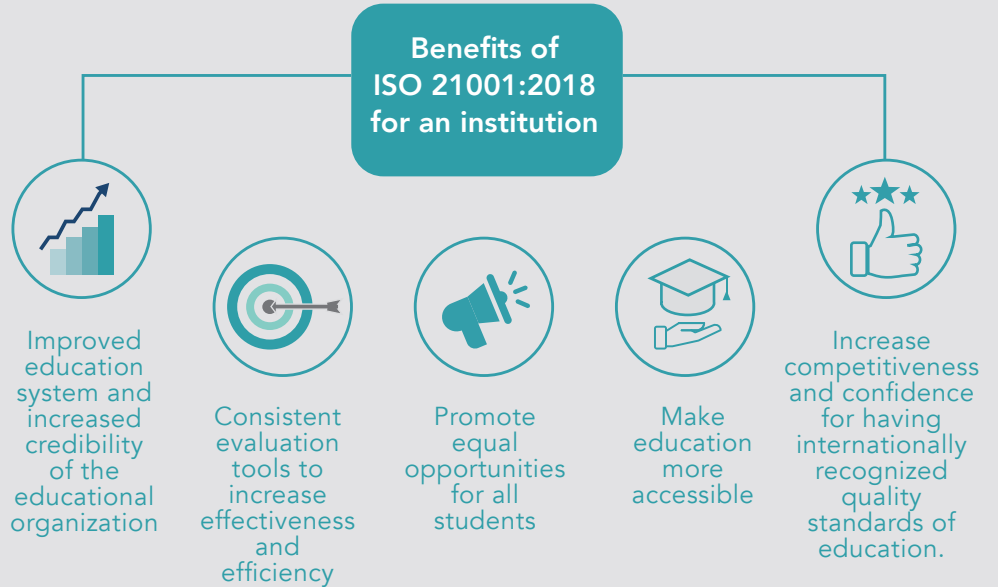


**ENHANCE SATISFACTION  
OF LEARNERS AND OTHER  
BENEFICIARIES THROUGH  
EFFECTIVE APPLICATION OF  
**ISO 21001:2018****

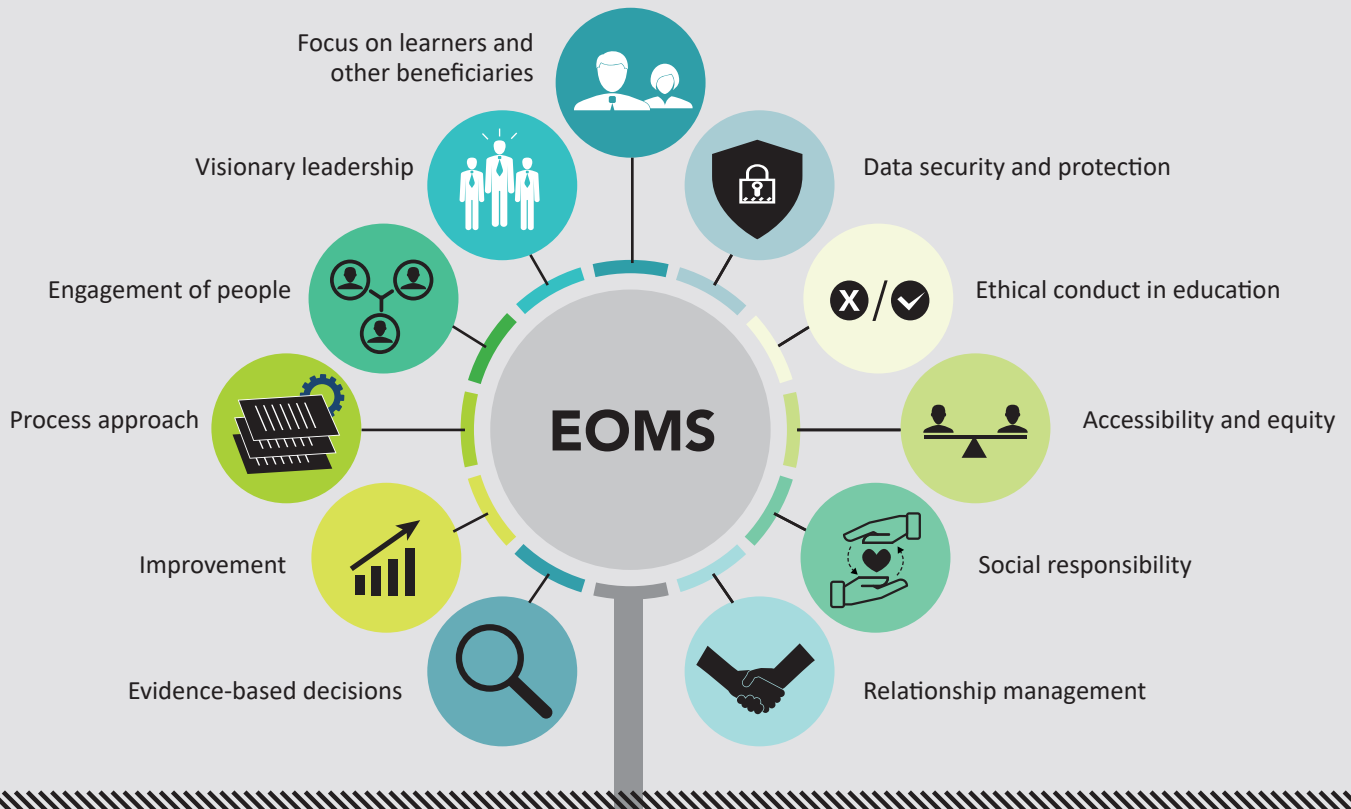


Educational Organizations Management System (EOMS) ISO 21001:2018 provides a standard management tool for organizations providing educational products and services, which aligns with ISO 9001:2015, so it is capable of meeting learners' and other beneficiaries' requirements. ISO 21001:2018 standard focuses on the specific interaction between an educational organization, the learner, customers, and other relevant interested parties.

ISO 21001:2018 can be applied by all curriculum-based institutions, both formal and informal, from kindergarten to college, or from course and training institutions with face-to-face communication methods to e-learning.



## Principles for an EOMS



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